

**Hutch/Reno ECC Michele Abbott Rice Co ECC Josh Michaelis Joe Shmuck,
City Attorney Bob Commish, Chairman Rice Co.
Commission MEMORANDUM OF AGREEMENT**

BY AND BETWEEN

Harper County Emergency Communications

AND

Ellsworth Emergency Communications

This Memorandum of Agreement (hereinafter "Agreement") is made and entered into on August 31, 2020, by and between **HPCO Emergency Communications (PSAP 1)** and **Ellsworth ECC (PSAP 2)**.

WHEREAS, the parties to this Agreement are participants in the Statewide NG9-1-1 System, and;

WHEREAS, the parties to this Agreement desire to provide contingency and/or overflow support to one another, and;

WHEREAS, the parties desire to formalize their decisions regarding said contingency and/or overflow support;

THEREFORE, the parties agree as follows:

- Ellsworth ECC** will accept reroute of 9-1-1 calls from **Harper County ECC** due to PSAP evacuation, network or customer premise equipment failure, no workstation logged on, or other condition.

PSAP 2 will deliver any answered calls under this provision back to PSAP 1 jurisdiction by
Cellphone 620.842.7233

- Ellsworth ECC** will accept overflow calls from **Harper County ECC** when all 911 talk paths at PSAP 1 are busy.

PSAP 2 will deliver any answered calls under this provision back to PSAP 1 jurisdiction by
Cellphone 620.842.7233

- Ellsworth ECC** will accept overflow calls from **Harper County ECC** when a call goes unanswered for a period of **one-hundred twenty (120)** seconds. PSAP 1 and PSAP 2 agree to place a Vesta® overflow queue for PSAP 1 on their call handling screens.

PSAP 2 will deliver any answered calls under this provision back to PSAP 1 jurisdiction by

Cellphone 620.842.7233

Harper County ECC and **Ellsworth ECC** agree to abide by the following procedures in regard to the above provisions:

This agreement may be terminated at any time by either party by written notice to the second party and shall remain in force until such time as it is so terminated.

IN WITNESS WHEREOF, the parties hereto agree to the terms of the Memorandum of Agreement.

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Christina Cintron	Katie Nelson
Date	Date
Harper County ECC	Ellsworth ECC

Approved on behalf of **Harper County ECC** on _____, _____ Carla Pence, Chairperson of Harper Co. Commission and on behalf of **Ellsworth ECC** on _____, _____ by Sheriff Marston, Ellsworth County Sheriff.

This agreement shall not be binding until received and countersigned by the Kansas 911 Coordinating Council. Upon receipt and countersignature, contingency and overflow policy will be created in the system consistent with the terms of this agreement.

Kansas NG911 Administrator

Date Countersigned